



DOLO

FACILITIES MANAGEMENT SERVICES

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CEO's Message:

DOLO Facilities Management has innovatively seized opportunities in the Facilities Management services sector, through unprecedented technical expertise, integrity, reliability and competitiveness. Our work philosophy allows us to work seamlessly with our clients to be their 'partner of choice'.

These are extraordinary times for DOLO Facilities Management. Every challenge has presented us an opportunity to better our customers' experience. It is our single-minded customer focus that has helped us in our race for excellence. The driving force behind our success is our people. Our rigorous training and processes ensure only the best work for us. It is this unfaltering vision that has resulted in the kind of bonding that we have with our customers.

DOLO Facilities Management is a dynamic company with a constantly evolving business model. Leveraging synergies across our Group enables the delivery of world-class services, across our customers' operations. It is this strength that gives us the courage to overwhelm the competition and achieve greater glory in the ever-changing challenging business environment.

ABOUT DOLO FMS:

DOLO FMS is a Total Facility Management services company established in 2022 based in DUBAI UAE. We have been utilizing our international partnership and exposure to provide high quality services for all over the UAE since its establishment.

We pride ourselves with our highly skilled and well-trained employees consistently delivering excellence in the FM industry. DOLO will deliver a new experience in FM industry with value to our clients and quality service

QHSE POLICY:

Quality is ingrained in our DNA. DOLO believes that providing quality services is every client's right. It is a result of implementing excellent managerial, operational and administrative processes based on our Quality Management System in line with the requirements of ISO 9001:2015 standard. Our aim is to provide an effective and timely service which exceeds our client's expectations. We are committed to providing safe and healthy work environments for all our employees, clients and public at large.

DOLO believes that all accidents, hazards, injuries, and environmentally harmful actions are preventable under effective HSE Management system which is in line with ISO 14001:2015 and OHSAS 18001:2007 standard. We adhere to all local and international HSE requirements and laws by continuous risk assessments, safe work rules, improvements in environmentally friendly solutions and guidelines for all required hazardous equipment used by the employees at any service center.



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MAINTENANCE PACKAGES

SMART AND GREEN FACILITY MANAGEMENT COMPANY

We are the leading company in this industry, we provide specific infusion and solutions for our valuable customers.

FMS is the leading service provider for building maintenance, repair and refurbishing services in the United Arab Emirates. Thus, FMS serves residential, commercial and office clientele.

The structures that we facilitate includes High-rise buildings, Low-rise buildings, Villas, Compounds and temporary prefab structures.



Effective solutions



Guaranteed response time



Efficiently trained team

MISSION

FMS aims to build a strong and reliable facility maintenance service provider by delivering to our valuable customers a professional service that is always equitable, efficient, accommodating and accessible. We are driven on identifying opportunities for modifications and enhance the value of your home, business and workspace.

VISION

We are committed to building the loyalty of our customers and ensures the satisfaction of their demand is our central precedence. The pride in our work ethics with utter dedication, eagerness to provide our clients excellent service and commitment to quality.

SERVICES



General services

- ★ ANNUAL MAINTENANCE CONTRACT
- ★ TOWER, VILLA, OFFICE & SCHOOL MAINTENANCE
- ★ MEP SERVICES (MECHANICAL, ELECTRICAL & PLUMBING)
- ★ HVAC SERVICES
- ★ LANDSCAPING & GARDENING
- ★ CARPENTRY & PAINTING
- ★ BUILDING RENOVATION
- ★ INTERIOR & EXTERIOR HANDYMAN SERVICES
- ★ INTERIOR & EXTERIOR FITOUT SERVICES





MEP Services

MEP (Mechanical, Electrical and Plumbing) is at the core of maintaining and protecting the value of a building. FMS's commitment to employing expert technicians with specialist knowledge, and subsequently supplementing this human capital with continuous training and improvement engenders deep trust from our clients.

Within Air Conditioning, we are accustomed to managing Fresh Air Handling Units, Fan Coil Units, Split A/C Units, Heat Exchangers (External Cleaning and Flushing) and Heat Recovery Wheels.

- ★ Mechanical services
- ★ Electrical services
- ★ Plumbing and water system





HANDYMAN & FIT-OUTWORKS

FMS provides comprehensive Fit-Out Services for the interior finishing or fit-out of your property. Our team helps design and coordinate services spanning a range of commercial renovation needs including standard and custom electrical installation, carpet installation, interior painting, furniture layout and setup, and more.

- ★ Drywall Maintenance & Repairs
- ★ Window Repair & Coverings
- ★ Fixture/Changing Bulb or Chandelier
- ★ Carpentry
- ★ Door Hardware Installation & Repair
- ★ Partition Installation, Office and Villa
- ★ Decoration
- ★ Screen Installation & Repairs





HVAC Services

We also offer a range of ventilation services for commercial and residential properties. These range from managing kitchen extraction fans to stair pressurisation systems and include kitchen exhaust fans and smoke extraction fans.

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FMS offer complete air condition installation, maintenance and emergency A/C repair services, all performed by our highly skilled technicians.





Landscaping and gardening works

With a high level of pollution and construction in urban environments, landscaping, and gardening are both important for our overall health and wellbeing.

FMS landscaping services are eco-friendly. We have experience in creating and maintaining gardens, shrubs, and trees, with the aim of keeping them fresh and beautiful all year round.

- ★ Designing
- ★ Lawn Care & Renovation
- ★ Landscape Design
- ★ Watering Garden & Fertilizing
- ★ Tree Trimming & Mowing
- ★ Debris Removal





Indoor & Outdoor Cleaning Services

It's said that Home is where the heart is and we try our best to keep our home clean. But, due our hectic life schedule & responsibilities, it becomes difficult to regularly clean our home to our standard. Don't worry! FMS offers professional cleaners available in your area for reliable home cleaning services you need. Choose the trusted resource before you let them enter your house for basic or deep cleaning.

Our cleaners will put in as much effort as it takes to get your home looking as good as new. Have a look below to see what's included:

- ★ General Cleaning
- ★ Deep Cleaning & Sanitization
- ★ Door/Glass Cleaning
- ★ Sofa, Mattress & Carpet Cleaning
- ★ Balcony & Façade Cleaning





REAL ESTATE

FMS also has an exposure for Real Estate and Property Management around the Emirates. It includes property, land, air rights above the land & underground rights below the land.



Our maintenance packages

Rapid service

- ◆ One time job
- ◆ Short Services
- ◆ Quarterly
- ◆ AMC

Bronze

- ◆ Repair of A/C Units
- ◆ Repair of Fixed Electrical Fittings
- ◆ Repair of Plumbing units
- ◆ Preventive Maintenance of A/C Units
- ◆ Preventive Maintenance of Fixed Electrical Fittings
- ◆ Preventive Maintenance of Plumbing Units

Silver

- ◆ 24 Hours Customer Service
- ◆ Repair of A/C Units
- ◆ Repair of Fixed Electrical Fittings
- ◆ Repair of Plumbing units
- ◆ Preventive Maintenance of A/C Units
- ◆ Preventive Maintenance of Fixed Electrical Fittings
- ◆ Prevent. Maintenance of Plumbing Units
- ◆ Repair of External Doors and Windows (Aluminium and Wood)
- ◆ Repair of Masonry Works –Minor Grouting,Sealant, Etc
- ◆ Repair of Fixed Wood Works



Our maintenance packages

Gold

- ◆ 24 Hours Customer Service
- ◆ Repair of A/C Units
- ◆ Repair of Fixed Electrical Fittings
- ◆ Repel, of Plumbing units
- ◆ Preventive Maintenance of A/C Units
- ◆ Preventive Maintenance of Fixed Electrical Fittings
- ◆ Prevent. Maintenance of Plumbing Units
- ◆ Repair of External Doors and Windows (Aluminium and Wood)
- ◆ Repair of Masonry Works- Minor Grout, Sealant, Etc
- ◆ Repair of Fixed Wood Works
- ◆ Pest Control Internal

Platinum

- ◆ 24 Hours Customer Service
- ◆ Repair of A/C Units
- ◆ Repair of Fixed Electrical Fittings
- ◆ Repel, of Plumbing units
- ◆ Preventive Maintenance of A/C Units
- ◆ Preventive Maintenance of Fixed Electrical Fittings
- ◆ Prevent. Maintenance of Plumbing Units
- ◆ Repair of External Doors and Windows (Aluminium and Wood)
- ◆ Repair of Masonry Works- Minor Grout, Sealant, Etc
- ◆ Repair of Fixed Wood Works
- ◆ Pest Control
- ◆ Landscaping & Gardening Works

A vibrant red building with large arched windows, a palm tree, and lush greenery. The scene is bright and sunny, with a clear blue sky. The building has a textured red facade and a tiled roof. The windows are dark-framed and reflect the surrounding greenery. A large palm tree stands on the left, and various tropical plants are in the foreground. A wooden bench and chair are visible on a small patio area in front of the building.

MAINTAIN
REPAIR
RENNOVATE
REFURBISH